

## Cisco

650-059 Exam

LCSARS Cisco Lifecycle Services Advanced Routing and Switching

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Which two of these activities comprise the problem management service component in the operat phase? (choose two.)

- A. send a replacement module
- B. schedule a maintenance window
- C. manage the problem
- D. identify the problem
- E. confirm roles and responsibilities

Answer: C, D

#### **Question: 2**

Identify a customer support model for the solution is an activity that is part of which service component in the plan phase?

- A. operations readiness assessment
- B. planning project kickoff (deployment project management)
- C. operations plan development
- D. system requirements validation

Answer: A

#### **Question: 3**

Which three of these service components are included in the optimize phase? (choose three.)

- A. change management
- B. security administration
- C. technology assessment
- D. operations assessment
- E. operations readiness assessment
- F. security assessment

Answer: C, D, F

#### **Question: 4**

Utilizing a trouble ticketing system to track problems is a part of which service component in the operate phase?

A. operations setup

- B. change management
- C. problem management
- D. systems monitoring

**Answer: C** 

#### **Question: 5**

Execute the systems acceptance test plan is an activity that is part of which service component in the implement phase?

- A. phased implementation
- B. acceptance testing
- C. staff training
- D. full system migration

**Answer: B** 

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